

Appendix 2 - Equality Impact Assessment Form



Directorate: Transformation, Housing and Resources

Service: Housing Services

Completed by: Paul Waring

Date: 17th January 2024

Subject Title: Anti-Social Behaviour Policy

1. DESCRIPTION

Is a policy or strategy being produced or revised:

Yes

Is a service being designed, redesigned or cutback:

No

Is a commissioning plan or contract specification being developed:

No

Is a budget being set or funding allocated:

No

Is a programme or project being planned:

No

Are recommendations being presented to senior managers and/or Councillors:

Yes

Does the activity contribute to meeting our duties under the Equality Act 2010 and Public Sector Equality Duty (**Eliminating unlawful discrimination/harassment, advancing equality of opportunity, fostering good relations**):

Yes

Details of the matter under consideration:

Introduction of revised Anti-Social Behaviour Policy to ensure we meet our regulatory obligations and ensure we are supporting victims and witnesses.

*If you answered **Yes** to any of the above **go straight to Section 3***

*If you answered **No** to all the above **please complete Section 2***

2. RELEVANCE

Does the work being carried out impact on service users, staff, or Councillors (stakeholders):

Yes/No*

If **Yes**, provide details of how this impacts on service users, staff, or Councillors (stakeholders):

*If you answered **Yes** go to **Section 3***

If you answered **No** to both Sections 1 and 2 provide details of why there is no impact on these three groups:

You do not need to complete the rest of this form.

3. EVIDENCE COLLECTION

Who does the work being carried out impact on, i.e. who is/are the stakeholder(s)?	Council Tenants, Leaseholders and the wider community
If the work being carried out relates to a universal service, who needs or uses it most? (Is there any particular group affected more than others)?	<p>The Policy will be applied to any Council tenant who requires support when they are impacted by ASB.</p> <p>The Policy will also apply to Leaseholders who also require support.</p> <p>Residents who are impacted by Hate Crime maybe affected more than other groups.</p>
<p>Which of the protected characteristics are most relevant to the work being carried out?</p> <p>Age</p> <p>Gender</p> <p>Disability</p> <p>Race and Culture</p> <p>Sexual Orientation</p> <p>Religion or Belief</p> <p>Gender Reassignment</p> <p>Marriage and Civil Partnership</p> <p>Pregnancy and Maternity</p>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>No</p>
4. DATA ANALYSIS	
In relation to the work being carried out, and the service/function in question, who is actually or currently using the service and why?	<p>Between 01/01/23 and 31/12/23 we dealt with 168 ASB cases.</p> <p>Out of the 168 we dealt with 2 hate crime incidents, 10 alcohol and 15 drug related incidents.</p> <p>The rest consisted of different type of ASB such as noise nuisance.</p>
What will the impact of the work being carried out be on usage/the stakeholders?	<p>The impact of the policy will be better outcomes and support for victims.</p> <p>We will link in with partners to support those at risk i.e., Hate Crime. It will also improve our neighbourhoods and help tenants sustain their tenancies.</p>

	The Policy will also improve transparency and create a more consistent approach when dealing with ASB.
What are people's views about the services? Are some customers more satisfied than others, and if so what are the reasons? Can these be affected by the proposals?	<p>We recently carried out a face to face focus group with residents and we did an online consultation on the revised ASB policy.</p> <ul style="list-style-type: none"> • Overall consensus was they found the policy clear and easy to understand. • The policy outlines clearly how you can report ASB. • The consensus was customers would be willing to report incidents of ASB to us.
What sources of data including consultation results have you used to analyse the impact of the work being carried out on users/stakeholders with protected characteristics?	<p>The council has a current ASB policy, we have revised it to ensure we are meeting our regulatory obligations and to be more pro-active when dealing with ASB cases.</p> <p>There will be more positive outcomes for tenants, and we will be taking a more proactive approach and supporting victims and witnesses of ASB.</p>
If any further data/consultation is needed and is to be gathered, please specify:	
5. IMPACT OF DECISIONS	
In what way will the changes impact on people with particular protected characteristics (either positively or negatively or in terms of disproportionate impact)?	<p>The policy will have a positive impact. We will be more proactive in our approach and more visible in our communities.</p> <p>The policy is more customer focused and victim centred.</p>
6. CONSIDERING THE IMPACT	
If there is a negative impact what action can be taken to mitigate it? (If it is not possible or desirable to take actions to reduce the impact, explain why this is the case (e.g., legislative, or financial drivers etc.).	Each ASB case will be considered on a case by case basis to ensure the individual needs of the customer are considered.
What actions do you plan to take to address any other issues above?	No actions

	<i>If no actions are planned state no actions</i>
7. MONITORING AND REVIEWING	
When will this assessment be reviewed and who will review it?	The EIA will be reviewed along with the ASB policy every 3 years